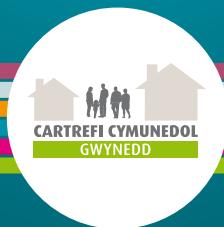




SHELTERED HOUSING



This leaflet will tell you about CCG's sheltered housing support service.

Sheltered housing is rented accommodation that is specially designed for older, disabled and vulnerable people and is ideal for people who enjoy independent living.

Our sheltered housing schemes include self-contained unfurnished flats, bungalows or studio apartments. Each has a scheme Warden and a 24-hour community alarm service.

It aims to provide convenient and comfortable accommodation with added security, in an environment where residents have their own front door and can come and go as they please.

CHOOSING A SUITABLE SCHEME AND LOCATION

The facilities in sheltered accommodation vary from scheme to scheme.

There are a number of issues you may want to consider before you decide which is the right one for you.

Location and local facilities: The majority of our sheltered housing homes have easy access to shops, post offices, banks and medical services. Access to parks, libraries, places of worship, clubs and day care centres are within reasonable distance to most of our sheltered homes.

Transport: Most homes are on public transport routes (bus, train). Parking facilities are available on our sites if you own a car.

ROLE OF SHELTERED HOUSING STAFF

The role of scheme staff can vary and includes providing support and

promoting independent living

- Staff are on duty from Monday to Friday to carry out daily monitoring visits to ensure the security and safety of all tenants
- Galw Gofal emergency alarm service provides 24/7 cover when scheme staff are not on duty. Each tenant will be provided with a pendant which is linked to the emergency system

Staff are not able to carry out duties such as shopping, cooking, cleaning and personal care, these are the responsibility of care organisations such as Social Services.

COMMUNAL FACILITIES

Some sheltered housing schemes have communal facilities such as a lounge. All lounges are equipped with a small kitchen for tenants to make tea and coffee. Scheme staff encourage tenants to use the lounge for different social and community activities.

Some sheltered homes have a communal laundry that tenants can use.

Most of CCG's sheltered housing schemes have a garden area.

SERVICE CHARGES

There is a weekly charge for the warden and emergency alarm system and payment for these services is charged separately from your rent. Tenants are responsible for paying the

Council Tax, water rates, telephone and energy bills.

ALTERATIONS, IMPROVEMENTS, AND ADAPTATIONS

CCG can carry out adaptations to properties to allow individuals to keep living independently in their homes. Adaptations can range from ramps or handrails to level access showers.

As your landlord CCG will normally carry out repairs which are necessary to your home. It is your responsibility as a tenant to report repairs to us.

SAFETY

Cartrefi Cymunedol Gwynedd sheltered housing is designed to give tenants additional security.

The specialist features in sheltered housing provide a safer environment for older people and include security keys, door entry systems, warden call, fire and smoke alarms, as well as the care of the scheme staff.

However, it is vital that tenants are aware of what they can do to contribute to the safety and security of their home and the scheme in which they live.

Tenants who have been issued with a pendant are encouraged to wear them at all times within the boundaries of the premises. Pendants issued are all programmed to be compatible with the specific alarm system.

TENANT PARTICIPATION AND CONSULTATION

We are committed to creating opportunities for tenants as individuals or groups to become involved in how we make decisions and develop services at CCG. Tenants can make an important contribution to the management of their scheme and the delivery of CCG services through participation.

Regular tenants meetings are held in each sheltered housing scheme. These meetings give tenants and staff the opportunity to discuss issues of concern.

However, if you are uncomfortable talking about issues in an open meeting you can speak to scheme staff at any time.

To learn more about our sheltered housing scheme please contact us on **0300 123 8084** or email **enquiries@ccgwynedd.org.uk**

SHELTERED HOUSING IN YOUR AREA

CAERNARFON

Tre'r Gof (LL55 2PT)
Tan y Mur (LL55 1SP)
Llys yr Eifl (LL55 2LJ)

PENYGROES

Bryn Llwyn (LL54 6PF)

RHOSGADFAN

Gwlfór (LL54 7HA)

LLANRUG

Hafan Elan (LL55 4BU)

DEINIOLEN

Rhydfadog (LL55 3HL)

BANGOR

Craig Menai (LL57 2JB)
Llys Dewi Sant (LL57 2UJ)

BETHESDA

Maes y Garnedd (LL57 3BP)

BARMOUTH

Hafan Deg (LL42 1PL)

BLAENAU FFESTINIOG

Llain y Maen (LL41 3UN)

BALA

Cysgod y Coleg (LL23 7BD)

TYWYN

Morfa Cadfan (LL36 1AB)

PENRHYNDEUDRAETH

Bro Llewelyn (LL48 6AL)

DOLGELLAU

Ffynhonnau (LL40 1LY)

DYFFRYN ARDUDWY

Pentre Uchaf (LL44 2HF)

If you would like to receive this leaflet in a different format, such as Braille, large text or in another language, contact us on 0300 123 8084.